

ALL INDIA ASSOCIATION OF COAL EXECUTIVES
(AIACE)

(Regd under The TU Act,1926,Reg no 546/2016,PAN -- AAEEA7978E)

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AIACE/CENTRAL/2017/ 53

Dated 26 /10/2017

To
The Chairman,
Coal India Limited
Kolkata.

Sub:- Refusal of cashless treatment in Empanelled Hospitals & Delay in Payment of bills by CIL & subsidiary companies.

DEAR SIR,

All India Association Of Coal Executives(AIACE) wishes to draw your attention to the following facts in respect of the above subject:-

- 1) Recently on dated 23.10.2017, one of retired executives settled in Bangaluru, visited at Apollo Hospital Banarghatta Road for treatment. He produced the prescription of Dr. Ajit Prabhu (of Apollo Hospital) with all the relevant documents to Mr. Reddy (of Apollo Hospital) for obtaining necessary approval & sanction from CIL/CCL. But Mr. Reddy refused to process the documents with the plea that Apollo Hospital is not getting payment from CIL/SUBSIDIARIES regularly in time against the services .
- 2)In Apollo Hospital,Vizag, cashless treatment including medicines from Apollo Pharmacy is being given to only MCL medical Card holders.
- 3)In Apollo Hospital Bhubaneswar, after treatment at OPD, one retired executive received only 50% of the total billed amount.
- 4) Mission Hospital, Durgapur,W.B. refuses cashless treatment with the plea of much delay in payment of bills for the services.
- 5) NS Hospital, Kollam also refused to provide cashless treatment for payment problem from BCCL.

There are so many other examples.

Retired executives are very much perturbed as well as astonished on the behaviour of empanelled hospitals. They are living in much financial stress and diseases are their old age companion. It is very much regretted that the executives are being harassed & deprived from the dues & not getting in time.

In these circumstances, AIACE demands

- 1) Immediate action/steps should be taken against the Hospitals which refuses cashless treatment.
- 2) Immediate action/steps should be taken against the concerned officials of SUBSIDIARIES for the delay in payment /non payment of bills of the hospitals and executives.
- 3) Scrutiny of the bills, both of the hospitals & the Executives within a week time on emergency basis and payment thereof.
- 4) Mutual discussions between the hospitals & the Subsidiaries for cashless treatment and solve the problem to avoid any burden on the Executives.
- 5) Issuance of smart card with updated record of expenses for ease of executives & the hospitals.

It is requested to look into the matter and take suitable action for ensuring cashless treatment in empanelled hospitals.

Yours faithfully,

Regards

P K SINGH RATHOR
Principal General Secretary
AIACE
CAMP- SECL KORBA AREA
DISTT:- KORBA, CG 495677

CC:--

1. The D(P)/ DT/DF, Coal India Ltd
2. CMD/DT/DP/DF
ECL/BCCL/CCL/CMPDIL/NCL/SECL/WCL/MCL
3. The Secretary, Ministry of Coal, Govt of India ,New Delhi.

Copy to

1. The Minister, Ministry of Coal, Govt of India, New Delhi.